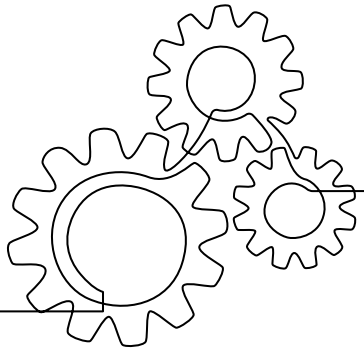
Case Study

Transforming Trial Management: A Swift and Successful CTMS Transition



Clinical Trial Management Systems (CTMS) ensure safe and successful trials. As a customer-focused global CRO, Worldwide Clinical Trials (Worldwide) recognized the need to update and improve its CTMS without disrupting more than 200 trials using the former management system. Following a strategic deployment plan, Worldwide successfully updated its CTMS, seamlessly transitioning all trials and significantly improving the overall experience.

Challenges

High-Volume Transition

Worldwide was tasked with transitioning a large volume of clinical trials and data to a new system without interrupting trial timelines or jeopardizing data security or integrity.

Multi-Regional Trials

Additionally, transitioning the trials to a new management system across multiple regions was a significant hurdle, considering the various time zones and regulatory requirements.

User Training, Access, and Adoption

Another challenge involved ensuring adequate user training and access in a timely manner. All users had to be well-prepared to begin using the new system so that upon deployment, management could continue uninterrupted. In addition, it was essential that all staff adopted and implemented the new system across every trial.

Solutions

Dedicated Transition Team

Worldwide maintained a specialized team to perform the technological transition, providing focused expert management.

Global Staff Coverage

Our global staff provided comprehensive coverage for the transition while we implemented the system.

Specialized Training Resources and Continuous Support

Staff had access to in-depth system use training through online materials leading up to and following the deployment of the new CTMS. Our team provided continuous support during the deployment, allowing a smooth transition to the new and improved system.

Results

We successfully and thoroughly implemented the new CTMS and transitioned all the studies within less than three months due to Worldwide's agile and flexible team and careful transition preparation. Our dedication to constant progress and innovation guided our investment in the new technology, which provides higher usability and flexibility, prioritizing getting the system up and running quickly. We selected a CTMS designed with the user in mind, which allowed individuals to be ready for use following a few hours of training.

The new CTMS enabled CRAs to considerably increase productivity. Users quickly noted the improvement, appreciated the positive change in the user interface, and reported a preference for the new system. The user-friendly interface further facilitated rapid adoption and consistent use. Overall, the new CTMS provided a vast improvement on true system components, allowing greater user control over viewing and engaging with study data in more meaningful ways.

Worldwide Clinical Trials

Why Worldwide?

Our trial management experts focus on ensuring smooth clinical trials. As a global CRO that acts locally, we always consider regional differences in trial design and stay current on global regulatory body expectations and nuances between international guidelines. We're mindful of cultural differences as they impact clinical trials, and we understand the importance of data security and invest in assuring confidentiality and protection.

At Worldwide, we work with you on your needs — you are more than a number when you partner with us. Contact us today to discover how we can help you manage your next clinical trial.

Last Update: 07312024